

## QUALITY AND ENVIRONMENTAL POLICY

Our Top Management define this Quality, Environmental Policy, which is realised through the statements and procedures referenced throughout our policy manual.

The policy ensures that the documentation is appropriate to the nature, scale and environmental impacts of its activities, products and services, and also includes a staff understanding of meeting both the requirements of ISO 14001 and ISO 9001.

It is our policy to manage our business in the most environmentally responsible manner, complying with the relevant environmental legislation and regulations; and aiming to provide our customers with an on time and fault free reliable service.

We are committed to continuous improvement and the prevention of pollution, as a registered waste carrier we ensure all waste is disposed of adequately, recycling and exceeding our customer's expectations whenever possible.

The management system provides a framework for the setting and reviewing of objects and targets, to help support our continuous improvement and ensure our system is developed.

This policy is documented, implemented and maintained and communicated to all employees and sub-contractors through regular training of our responsibilities. It shall be displayed in a prominent position within the organisation and, in an area that is accessible by the public and reviewed regularly to ensure its continued suitability.

Giles Bowes  
Director



concept digital ltd and concept data print ltd  
are part of the concept communications group ltd  
registered in england & wales 6396737  
registered office: 52 queen anne street • london • W1G 9LA • UK